

Entrustable Professional Activities in Competency-Based Medical Education

Olle ten Cate, PhD

Utrecht Center for Research and Development of Health Professions Education

University Medical Center Utrecht, the Netherlands



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Would you trust your loved ones to this trainee? Certification decisions in postgraduate anaesthesia training

Gersten Jonker^{1,*}, Annelot Ochtman¹, Adrian P. Marty², Cor J. Kalkman¹, Olle Ten Cate³ and Reinier G. Hoff¹

¹Department of Anaesthesiology, University Medical Center Utrecht, Utrecht University, The Netherlands, ²Institute of Anaesthesiology, University Hospital Zürich, Zurich, Switzerland and ³Center for Research and Development of Education, University Medical Center Utrecht, Utrecht University, The Netherlands

*Corresponding author. E-mail: g.jonker-4@umcutrecht.nl

Keywords: certification; entrustment; failure to fail; medical education; postgraduate medical education; specialty training; trust

What is the ultimate goal of medical training:

To expect that physicians, residents, specialists we graduate can all be trusted to provide high quality, safe care



What is the ultimate goal of medical training:

To expect that physicians, residents, specialists we graduate can all be trusted to provide high quality, safe care
(with limited or no supervision)

The Dutch Medical Act says:

Licensed physicians are entitled to perform medical tasks, *provided they are competent*

But.. What Is Competent? And How Do We Know?

Would clinical educators trust all graduating trainees with their own family members as patients?

- Many residency program directors can recollect cases signing off for completion of training even if not confident*
- *Failure to fail* reasons: “time is up”; “no valid documentation to back up failure”; “failing a trainee gives us trouble”; “no tools to handle this”; “when unsure, we err for the benefit of trainee”
- The imperative of Competency-based Medical Education: Reducing “false positive” decisions when graduating trainees for unsupervised practice

Essence of competency-based medical education

- **CBME**: Education, aimed at a standard level of proficiency for all graduates
- **Critical features** of CBME:
 - a. Clear description of standards for a “good physician/specialist”
 - b. Assessment of all medical trainees using these standards
 - c. Competence, not time, is primary reason to finalize training

Competency-Based Medical Education

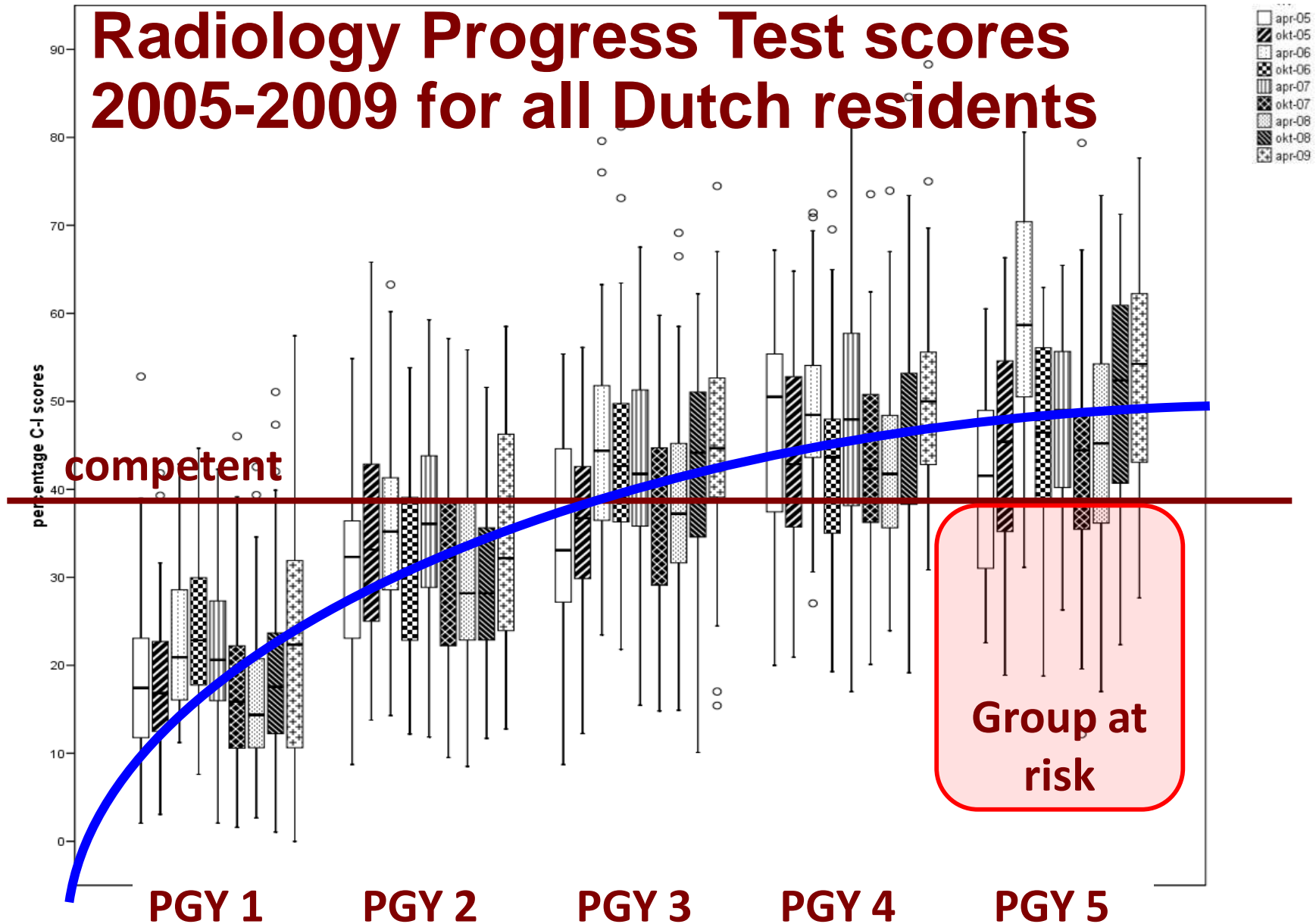
- The CBME movement since turn of century. Purpose:
- Better, broader, more specific *standards* for physician competence
- A move from *assuming* competence to *assessing* competence
- To license physicians and register specialists only when they meet standards, based on competence, not just on *time in training*

ACGME competency domains

Medical knowledge	Practice-based learning and improvement
Patient Care	Interpersonal and communication skills
Professionalism	Systems-based practice



Radiology Progress Test scores 2005-2009 for all Dutch residents



CBME: appreciation and challenges

General acceptance of CBME worldwide, but..

- CBME frameworks can become analytical and detailed
- Competencies are sometimes rather abstract and general
- Clinical teachers often struggle with assessment

**The promise, perils, problems and progress of
competency-based medical education**

Claire Touchie^{1,2} & Olle ten Cate³

Medical Education 2016; 50: 93–100

Just imagine: rate an intern

Please rate this intern at the end of your rotation on 7 domains of competence

	1	2	3	4	5	6	7	8	9	10
Medical expert										
Communicator										
Collaborator										
Leader										
Health Advocate										
Scholar										
Professional										

1-3= extremely low; 4=fail, 5=near-pass, 6=pass, 7=satisfactory, 8=very good, 9=outstanding, 10=exceptional

Issues in workplace-based assessment

- Generosity error (too high scores – *failure to fail*)
- Halo (generalizing from observing one feature)
- Lack of reliability (not reproducible across occasions or raters)
- Unclear standards (often *no* standards)
- Observer/rater differences
- Ratings unclearly relate either to proficiency, to personal development, to effort, or to reference group performance.

What is needed?

- Assessment that matches responsibilities in patient care
- Preferably a holistic, non tick-box approach
- Integration, not separation, of competencies
- But at the same time, practically feasible

Good questions, good answers: construct alignment improves the performance of workplace-based assessment scales

Jim Crossley,¹ Gavin Johnson,² Joe Booth³ & Winnie Wade³

Medical Education, 2011

QUALITY AND PATIENT SAFETY

Can I leave the theatre? A key to more reliable workplace-based assessment

J. M. Weller^{1,2*}, M. Misur², S. Nicolson², J. Morris³, S. Ure⁴, J. Crossley⁵ and B. Jolly⁶

EDITORIAL

Annals of Surgery, 2018

Entrustable Professional Activities

The Future of Competency-Based Education in Surgery May Already Be Here

Jacob A. Greenberg, MD, EdM and Rebecca M. Minter, MD

Entrustable Professional Activity

- **Definition:** Unit of professional practice (a task) that can be fully entrusted to a trainee, once he or she has demonstrated the necessary competence to execute this activity unsupervised
- **Purpose:** To operationalize competency-based medical education through a stepwise and safe engagement of trainees in clinical practice – with a progressive (bounded) autonomy
- **Becoming competent:** Passing the threshold that allows for sufficient trust in the trainee to act unsupervised

E.P.A.

- **Entrustable**: acts that require trust – by colleagues, patients, public
- **Professional**: confined to occupations with extra-ordinary qualification and right
- **Activities**: tasks that must be done

EPAs ground competencies in daily practice; they break medical practice down in *units* that can be overseen, assessed, monitored, documented and certified.



Competencies ↔ EPAs



Person



Competencies person-descriptors

knowledge, skills,
attitudes, values

- content expertise
- health system knowledge
- communication ability
- management ability
- professional attitude
- scholarly skills

the *ability* to do something
successfully or efficiently*

EPAs

work-descriptors

essential units of
professional practice

- discharging patient
- counseling patient
- leading family meeting
- designing treatment plan
- Inserting central line
- Resuscitating patient

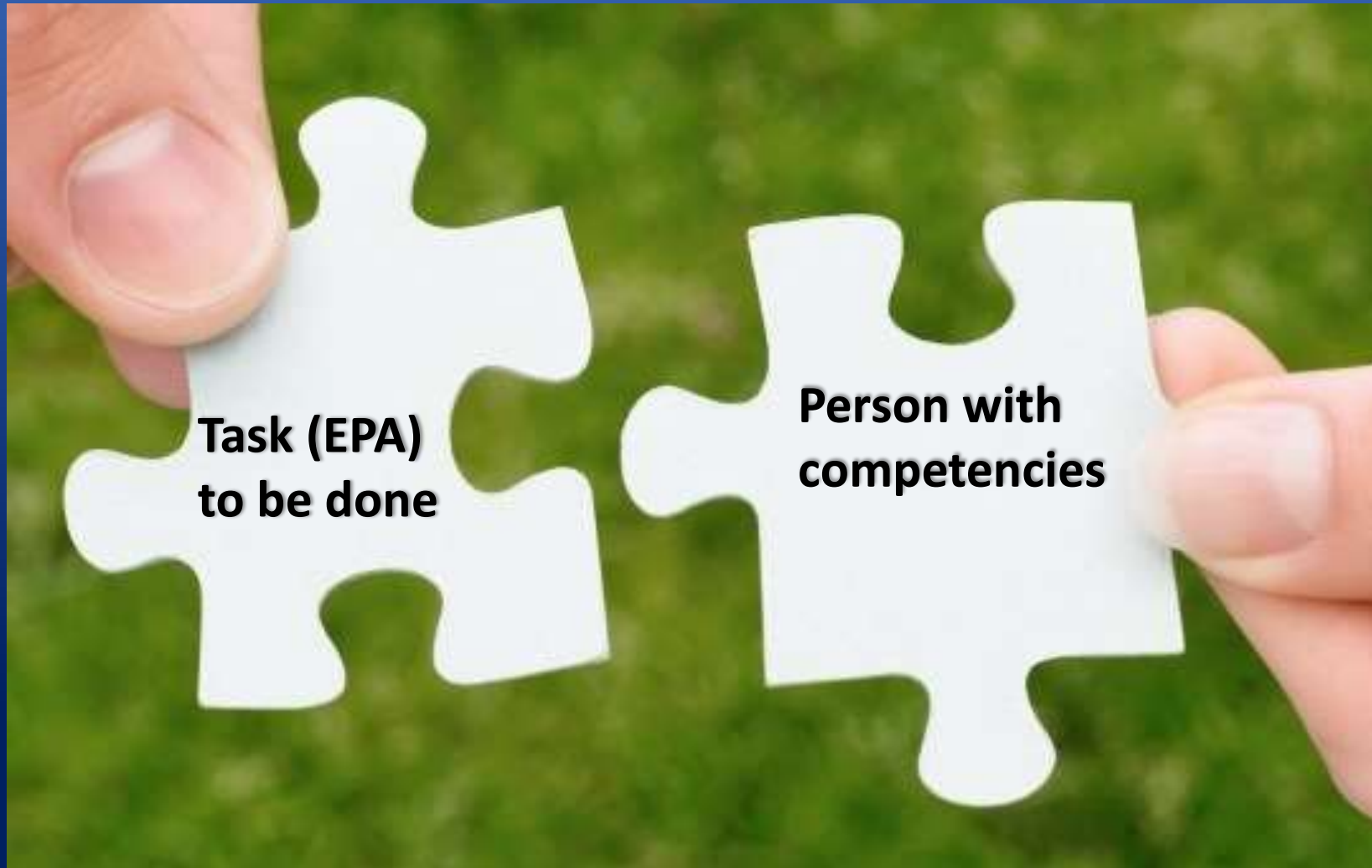
that *something* that is (trusted to
be) done successfully or efficiently



Work



Does it fit?



All EPAs require multiple competencies

	EPA1	EPA2	EPA3	EPA4	EPA5
Medical expert	++	++	+		++
Collaborator	+		+	++	
Communicator	+	++			+
Leader		+	++	++	
Health advocate	+		++	+	
Scholar	+				++
Professional	+	+	+		

Recommendation: focus assessment on EPAs; use competencies for feedback

Competency frameworks tend to be analytic, EPA frameworks are synthetic



But when is a trainee ‘competent’? An operational definition.

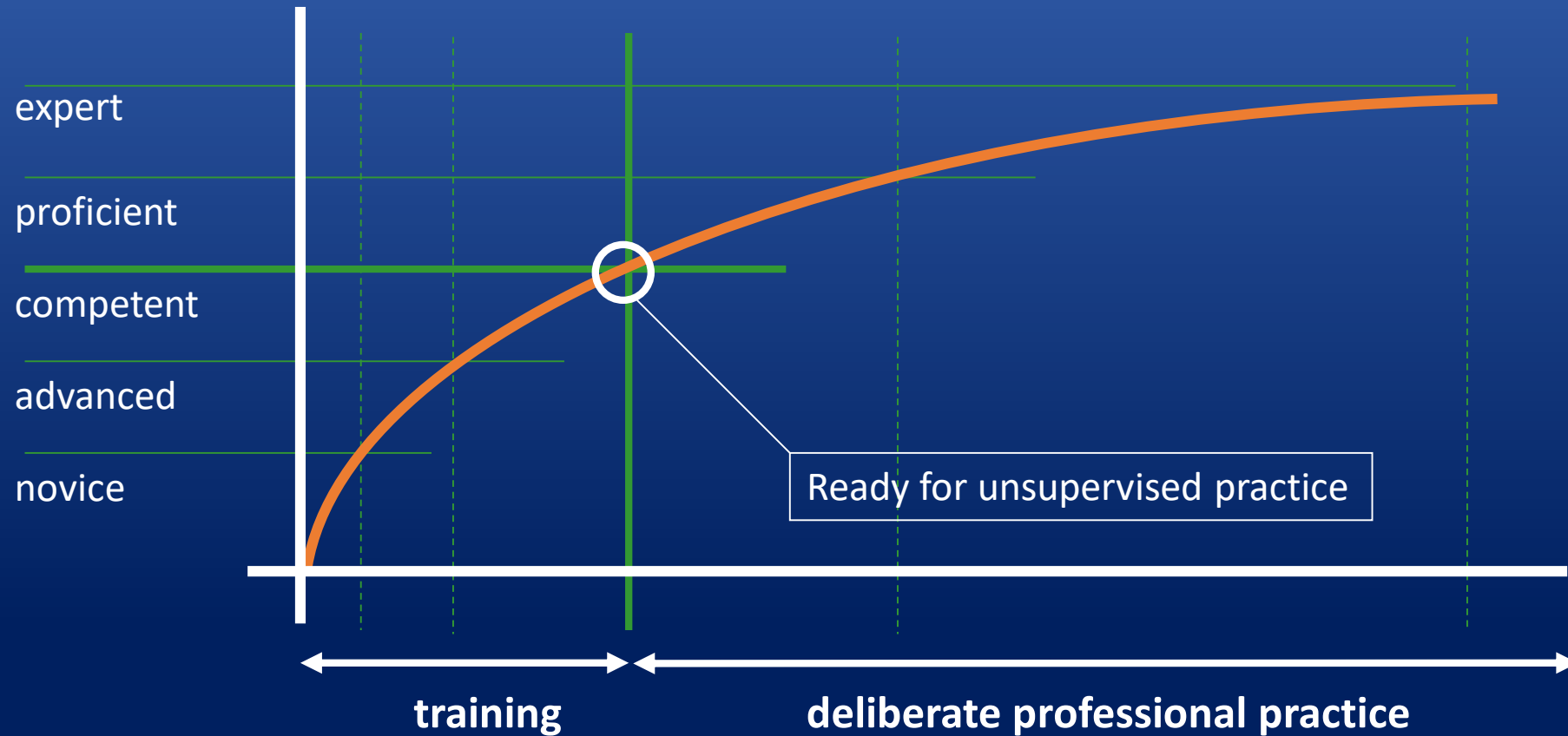
When a professional activity is mastered..

- ...at a **threshold** level
- ...that permits **trust**
- ...to act **unsupervised**

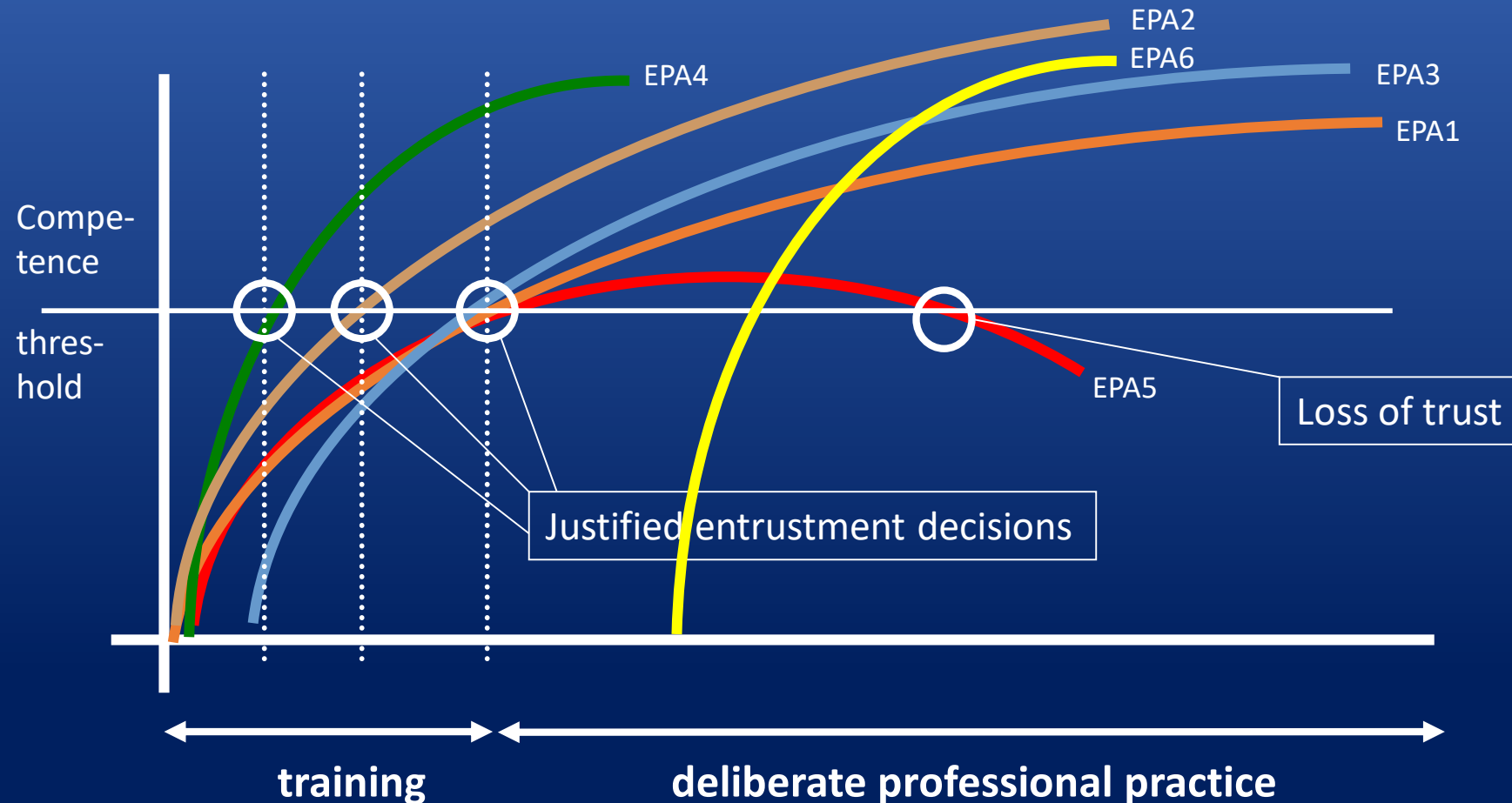


“Competent”: a *stage* in a developmental continuum

Growth of competence over time



Competency curves of one trainee for various EPAs



Entrustment decisions: Five levels of supervision, reflecting increasing trust in trainee autonomy

1. Be present but no permission to enact EPA
2. Practice EPA with direct (pro-active) supervision
3. Practice EPA with indirect (re-active) supervision
- [threshold]---
4. Unsupervised practice allowed (distant oversight)
5. May provide supervision to junior learners

An individualized workplace curriculum

Graded supervision allows for	
1	Observing the activity
2	Acting with direct, pro-active supervision present in the room
3	Acting with (re-active) supervision available within minutes
4	Acting unsupervised, i.e. under clinical oversight
5	Acting as the supervisor to a junior

Portfolio of: <i>trainee Jones</i>	PGY1		PGY2		PGY3		PGY4	
EPA a	1	2	2	2	3	4	4	5
EPA b	1	1	2	2	2	3	3	4
EPA c	2	2	3	4	5	5	5	5
EPA d	2	3	4	4	4	4	5	5

J Amer Coll Surg 2019; 228(3):299-302

SURGICAL PERSPECTIVES

Seniorization of Tasks in the Academic Medical Center: A Worrisome Trend

Ralph G Dacey Jr, MD, FACS, Thomas J Nasca, MD

For patient safety residents receive less opportunity to execute true responsibilities for patient care

- Poorly prepared for unsupervised practice
- Patient safety jeopardized after training

Table 1. Examples of Seniorization of Tasks in the Academic Medical Center

In trying to improve adherence to Surgical Care Improvement Project (SCIP) measures to remove bladder catheters in postoperative patients, a senior hospital administrator demands that attending surgeons (not surgical residents) be required to write the order to have catheters removed immediately after the operation.

The Centers for Medicare and Medicaid Services (CMS) requires that attending physicians personally sign orders to admit a patient to the hospital. A resident's signed order is not sufficient, even though that resident may have evaluated that patient in the emergency department and had been instructed to admit the patient.

A neurosurgery attending physician—not a resident—at a children's hospital is required to make the request for any MRI with conscious sedation done overnight.

Concerned about “inappropriate” requests for consultation, the ophthalmology service requires that requests for consultation on inpatients occur from attending to attending.

In attempting to decompress busy emergency departments and enhance timely decision making, a policy is established to have all communication about patient care occur between attendings.

Cardiology establishes a policy in which their consulting fellows—at night—will discuss their recommendations only with “an attending,” not a resident.

At a major trauma center, attendings—not residents—are responsible for obtaining written informed consent before a patient can be brought to the operating room.

1970s	1980s	1990s	2000s	2010s
	<div>1984 Libby Zion Dies</div> <div>1987 Bell Commission Report</div>		<div>2003 ACGME Work-Hour Rules</div>	<div>2011 Revision of ACGME Rules</div>
TRENDS IN TRAINING				
ATTENDING-PHYSICIAN SUPERVISORY ROLES				
Rounds only in the morning, briefly on old patients, teaching on new admissions	Same as 1970s	Same as 1970s	Rounds in the morning, on new patients, closer supervision of all patient care, some in-house attendings in ICUs overnight	Attendings present on the ward most of the day, some in-house overnight attending in both ICUs and wards
DEGREE OF RESIDENT AUTONOMY				
Residents spoke with attendings only in morning rounds, almost never called at night	Same as 1970s	Increased contact during the day	Informal protocols for calling attendings; increased contact during the day and night	Explicit protocols for calling attendings at night (e.g., must call for change in code status, high-acuity admission)

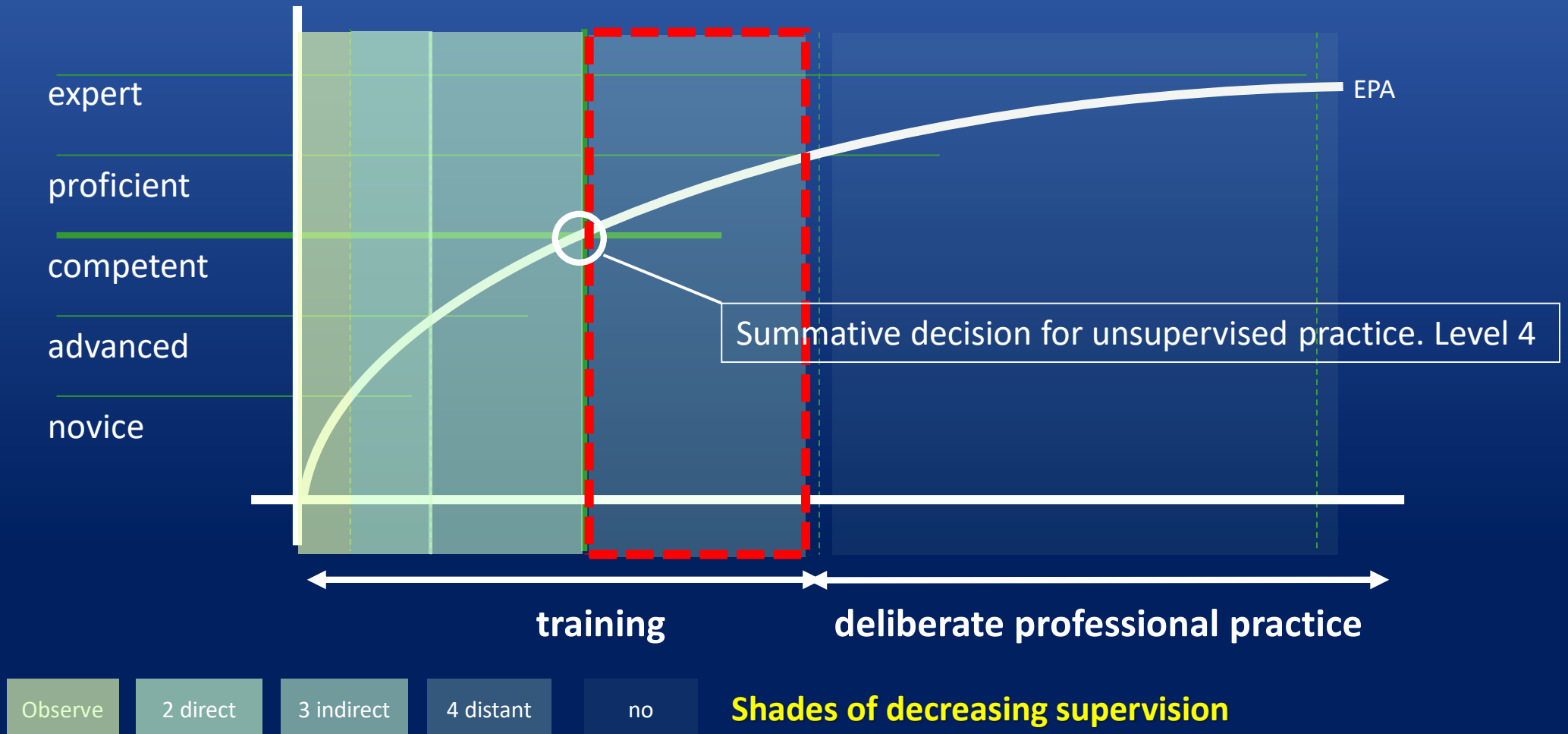
General Surgery Residency Inadequately Prepares Trainees for Fellowship

Results of a Survey of Fellowship Program Directors

Samer G. Mattar, MD, Adnan A. Alseidi, MD, FACS,† Daniel B. Jones, MD, FACS,‡
D. Rohan Jeyarajah, MD, FACS,§ Lee L. Swanstrom, MD, FACS,|| Ralph W. Aye, MD, FACS,¶*

Results: There was a 63% response rate (n = 91/145). Of respondent program directors, 21% felt that new fellows arrived unprepared for the operating room, 38% demonstrated lack of patient ownership, 30% could not independently perform a laparoscopic cholecystectomy, and 66% were deemed unable to operate for 30 unsupervised minutes of a major procedure. With regard to laparoscopic skills, 30% could not atraumatically manipulate tissue, 26% could not recognize anatomical planes, and 56% could not suture. Furthermore, 28% of fellows were not familiar with therapeutic options and 24% were unable to

Growth of competence – decrease of supervision



The purpose of workplace-based assessment: *Retrospective or Prospective?*

Does the student show mastery of the content, taught in courses and rotations?



Is the student ready to assume the expected future responsibilities?



End of
training

Psychology of traditional workplace assessment



Please...
mark me
'superior'

She's nice and
works hard; it
won't hurt and will
probably motivate
her if I mark her
'superior'

Psychology of *EPA-based* workplace assessment



Please...
mark me
'superior'

She's nice and
works hard, but can
I *trust* her with this
EPA? It may hurt my
patients if I mark
her 'ready for
unsupervised
practice'

The trust concept in EPA-based assessment

- Trusting someone is making yourself **vulnerable**
- Calculated **risk** that adverse events are acceptable
- Graduates will be certified to carry out activities that supervisors have **not been able to observe** and learners may have never encountered
- Entrustment decisions require estimation of **adaptive competence** to cope with unfamiliar situations
- **Rich entrustment decisions**: more than just knowledge and skill*

Ad-hoc decisions of entrustment occur daily in clinical education

Summative decisions of entrustment are based on multiple workplace-based assessments and focus on increased autonomy. Sometimes called a *STAR* certification

Statement of Awarded Responsibility

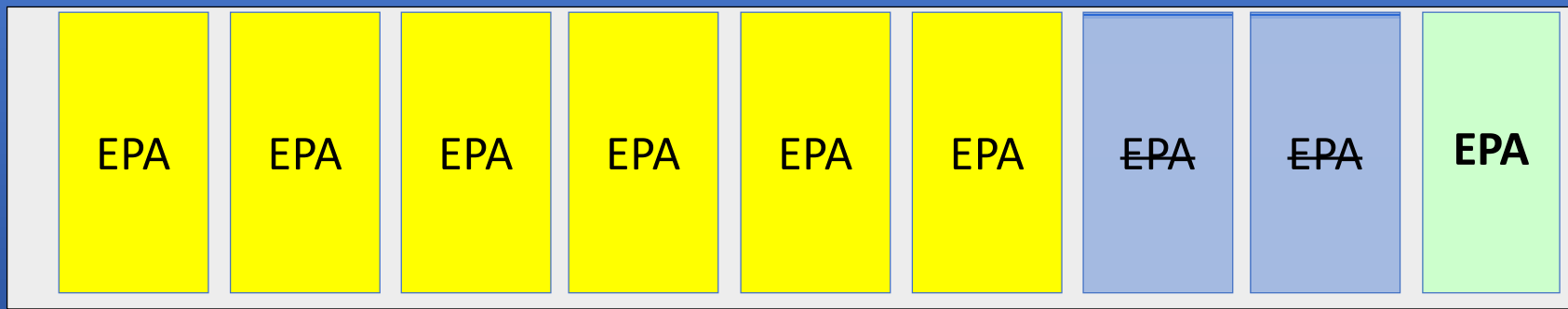
Name of trainee:

From tomorrow, we will allow you to:

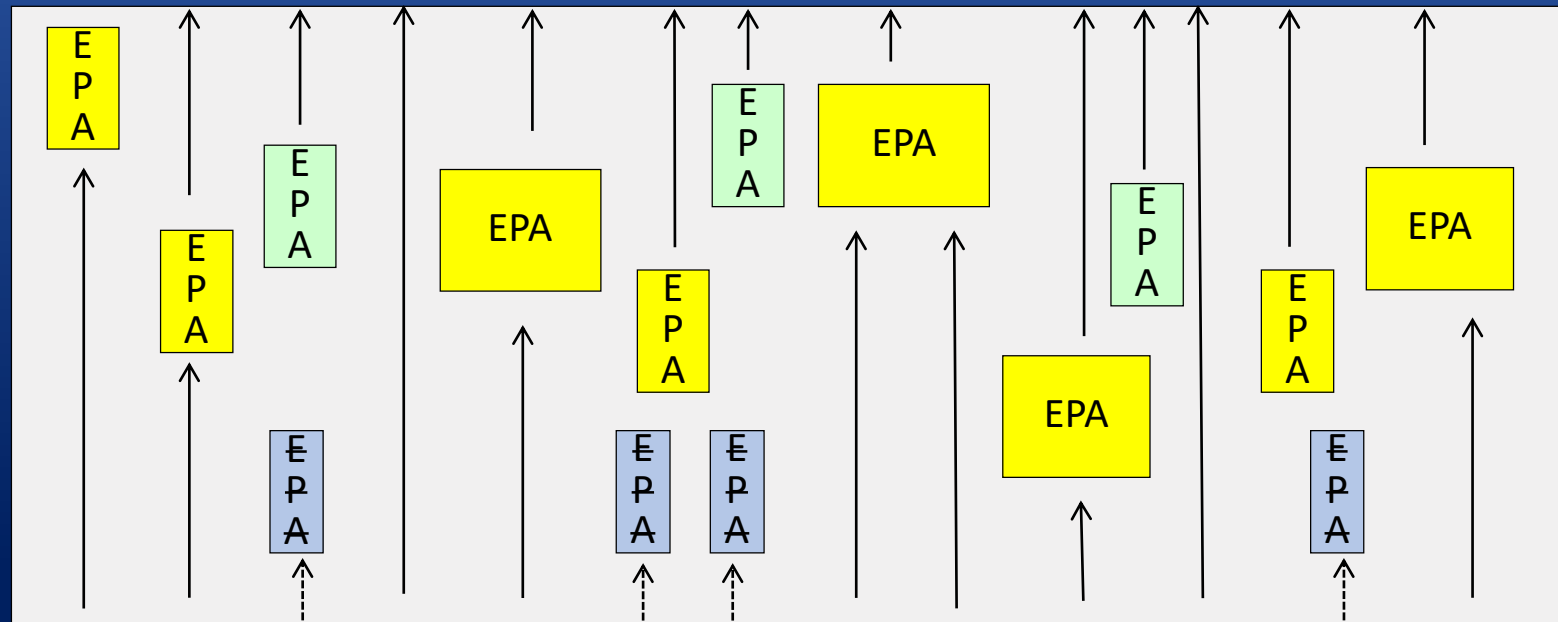
Title of EPA:		
Specification:		
Limitations:		
Level of supervision:		
Date:		
Name and signature 1:	<input type="text"/>	<input type="text"/>
Name and signature 2:	<input type="text"/>	<input type="text"/>
Name and signature 3:	<input type="text"/>	<input type="text"/>

Envisioning medical competence as a *dynamic portfolio of certified EPAs*, usable across a lifetime

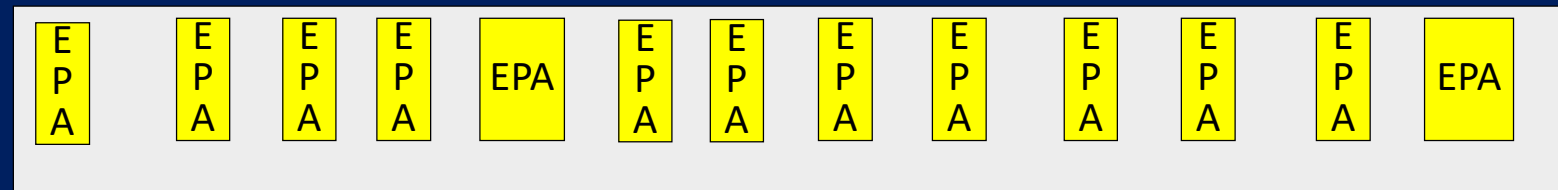
- EPAs can be flexibly added, deleted or replaced after training
- Boundaries can be crossed
 - between UME-GME-CME
 - between specialties, to tailor individual physicians' needs ("transdisciplinary EPAs")
 - between professions (cf Physician Assistant EPAs)
- Medical competence becomes rather a *state* than a *trait*
- EPAs may lead to rethinking structure of health care workforce



Practice



Residency



Medical school

Medical
license

Specialty
certification

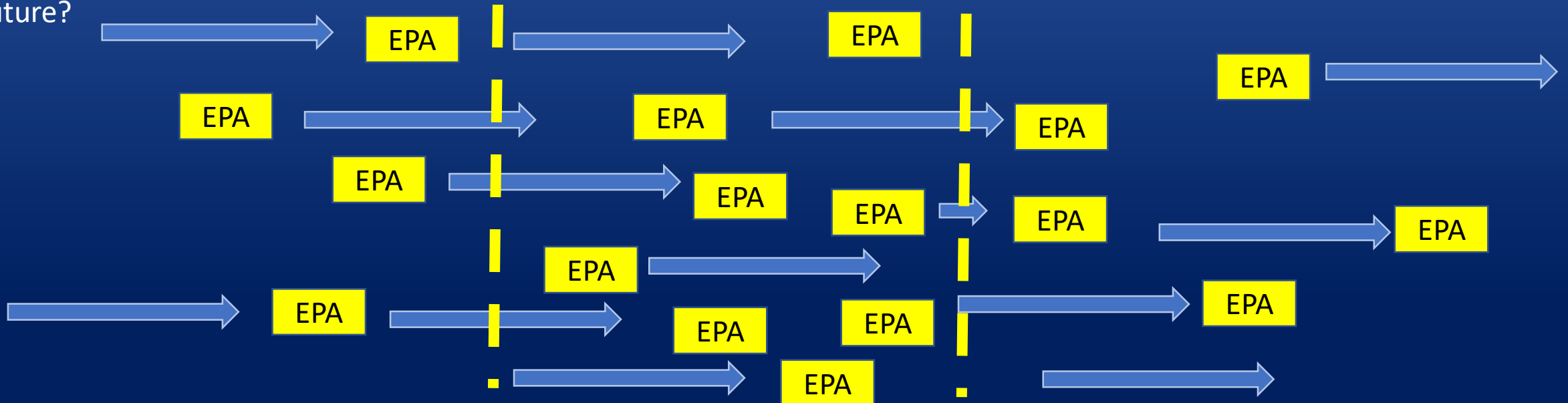
No autonomy,
privileges and
responsibilities

Limited autonomy,
privileges and
responsibilities

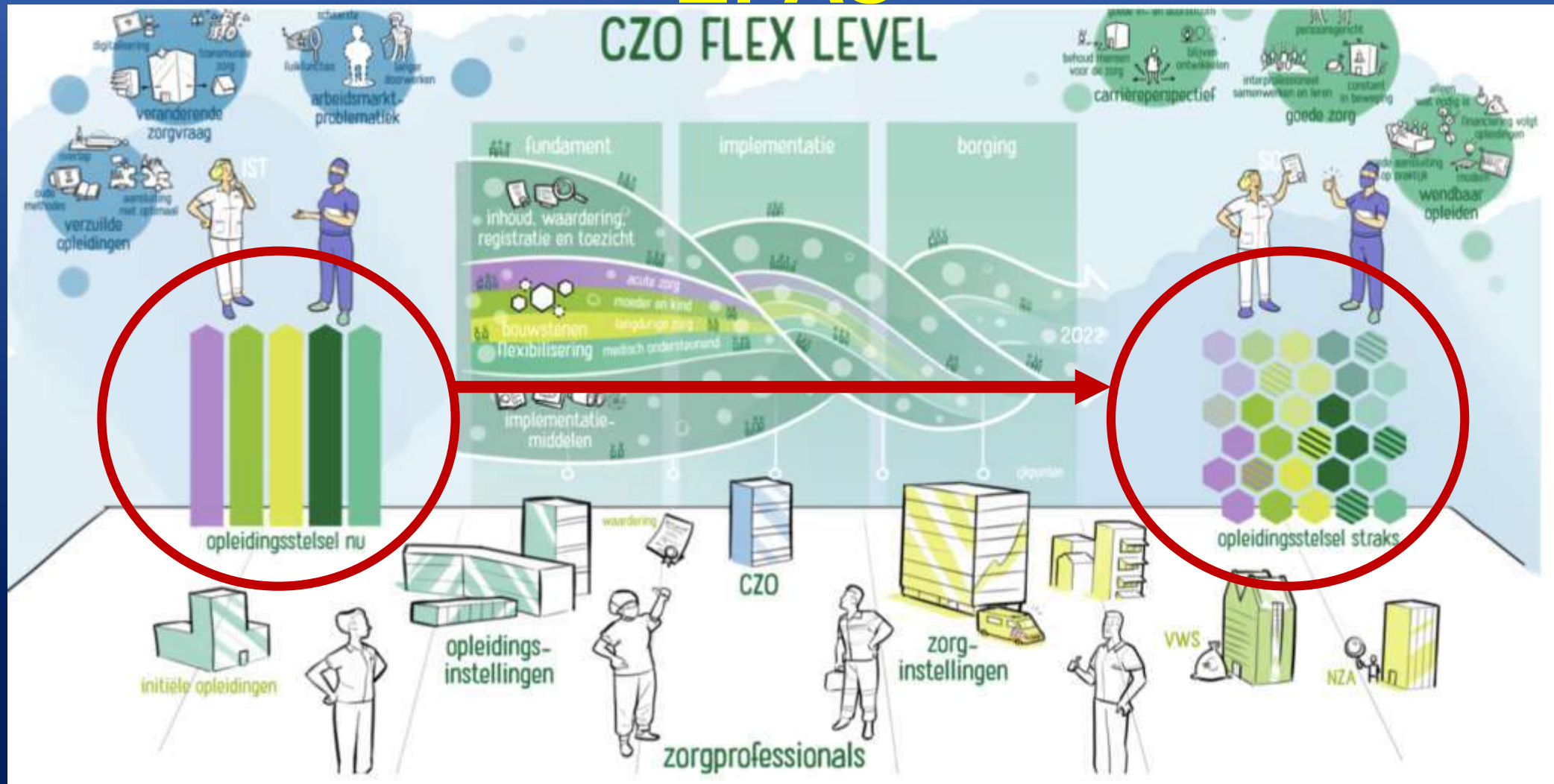
Full autonomy, privileges and
responsibilities

now

future?



Dutch nursing speciality training programs to be flexible by 2022, using EPAs



Popularity and use of EPAs has increased

- Singapore: Most of PGME and nursing education
- Netherlands: Most of PGME and PG-nursing education
- UME: all of Canada, some schools in USA, Switzerland, Netherlands
- High interest in Sweden, Finland, Taiwan, Thailand, Pakistan, Lat-Am countries; national intern phase projects in Ireland, Germany
- Other health professions are exploring EPAs: Dentistry, Veterinary Medicine, Physical Therapy, Physician assistants, Dietetics; and WHO
- ***Next challenge:*** international collaboration to harmonize competency and EPA frameworks to serve mobility. UEMS can play a leading role in PGME.

A few Recommended resources

2015, 37: 983–1002

MEDICAL
TEACHER

2015

AMEE GUIDE

Curriculum development for the workplace using Entrustable Professional Activities (EPAs): AMEE Guide No. 99

OLLE TEN CATE¹, HUIJU CARRIE CHEN², REINIER G. HOFF¹, HARM PETERS³, HAROLD BOK⁴, &
MARIEKE VAN DER SCHAAF⁴

¹University Medical Center Utrecht, The Netherlands, ²University of California San Francisco, USA, ³Charité University, Germany ⁴Utrecht University, The Netherlands

MEDICAL TEACHER

<https://doi.org/10.1080/0142159X.2020.1838465>

MEDICAL
TEACHER



Taylor & Francis
Taylor & Francis Group



2020

AMEE GUIDE

OPEN ACCESS



The recommended description of an entrustable professional activity: AMEE Guide No. 140

Olle ten Cate^a  and David R. Taylor^b 

^aCenter for Research and Development of Education, University Medical Center Utrecht, Utrecht, The Netherlands; ^bDepartment of Medicine, Queen's University, Kingston, Canada

Ins and outs of Entrustable Professional Activities - *Online*

International courses 2021



UMC Utrecht

In collaboration with an international team

Courses (4*3 hours) 2021

- February
- April
- June
- July
- September*
- November*

Courses (4*3 hours) 2022

- February* (+ more tbd)
- 3-day face-to-face courses in Utrecht* and Washington DC*

*Seats still available. Visit: www.epa-courses.nl

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